

CURTIS JONES IV

OHIO STATE STUDENT AND CUSTOMER ENGAGEMENT SPECIALIST

CONTACT

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PROFILE SUMMARY

Motivated Ohio State student seeking an internship in financial advising or a related profession to gain hands-on experience in client financial planning, investment strategies, and consumer finance. Passionate about helping individuals achieve financial well-being through informed decision-making. A quick learner with strong analytical and communication skills, eager to apply financial knowledge in a professional setting.

EDUCATION

2021-present

THE OHIO STATE UNIVERSITY,
COLUMBUS, OHIO

- Bachelor of Science in Consumer and Family Financial Services|
Graduation Year: Fall 2025

2017-2021

TWINSBURG HIGH SCHOOL,
TWINSBURG, OHIO

- NATIONAL HONORS SOCIETY
MEMBER (2019)

WORK EXPERIENCE

Finishline

2022 - 2024

Sales and Customer Engagement
specialist

- Engaged with customers to assess their needs, provided tailored product recommendations, and enhanced the shopping experience, leading to increased customer satisfaction and repeat business.
- Consistently met and exceeded sales targets by leveraging strong product knowledge, upselling complementary items, and fostering lasting customer relationships.

Wendy's

2018 - 2020

Customer Service and Operations
Associate

- Provided fast, friendly, and efficient customer service in a high-paced environment.
- Handled cash and electronic transactions accurately while ensuring a smooth checkout experience.
- Assisted in resolving customer inquiries and concerns to enhance satisfaction and retention

Walmart

summer 2017

Customer Service and Operations
Associate

- Assisted with cart retrieval, maintaining store organization and ensuring smooth operations, showcasing strong work ethic and ability to perform physically demanding tasks.
- Collaborated with team members to keep the store environment clean and well-organized, emphasizing teamwork and operational efficiency.

SKILLS

- Problem Solving Under Pressure
- Ability to take and adjust from constructive criticism
- Good Communicator
- Good Attention-to-Detail Skills
- Good negotiating skills
- Team collaboration
- Time management and multitasking
- Client relationship building
- Good organizational skills
- Cash handling, and transaction management